Here’s how we distributed training information to NMDOT employees anywhere in the state by creating different user experience at all levels.

ABOUT THE CLIENT

New Mexico Department of Transportation is committed to developing accessible, connected, and sustainable multimodal opportunities for all citizens. They handle all activities related to the transportation infrastructure of New Mexico.
CHALLENGES FACED

The real challenge of the project was how to meet the Department’s growing need to delegate more responsibility to regional management for the compliance of their local employees.

Regional management needed to balance training needs to meet increasingly demanding compliance requirements with operational costs and employee productivity. Their accountability to top management to strike this proper balance was becoming difficult to manage unless they had accurate real-time information as to the readiness of each employee.

SOLUTIONS DELIVERED

The project demonstrated GyrusAim’s ability to serve well both commercial and governmental customers. The legacy training data conformed to a traditional corporate training model insufficient to meet current requirements. But by repurposing that data and building new information on GyrusAim’s forward-thinking “next practices” design, the New Mexico Department of Transportation was able to meet the needs of a large State Agency and transform the experience of all involved so each could complete their training and compliance responsibilities.
The flexibility of functionality of the GyrusAim LMS allowed the department to create a different user experience at all levels to ensure user adoption and the ability to perform their specific work-flow processes.

The executive-level experience provided easy access to critical compliance information and areas of concern. The regional manager experienced drills to each manager’s specific personnel, their needs, progress, and allowed the manager to direct their training.

Training Department personnel received full information as to the situation across the state, traditional training management capabilities, and the competencies attendant to that training. Individual learners received a basic “readout” of their situation alone where they may stay informed of their needs and accomplishments.

Here’s what New Mexico Department of Transportation thinks about their experience with GyrusAim!

**Functionality**

“The web based software is easy to deploy and maintain, and it is easy for our supervisors and training staff to use.”

**User Experience**

“GyrusAim and the staff behind the product have made it easy for us to distribute much needed training information to NMDOT employees anywhere in the state. Above all, now we can be sure that our employees are trained for the jobs and up to date with their required safety training.”

Want to train your employees for their specific jobs? **Switch to Gyrus Today!**

To know more, visit www.gyrus.com or call us at Sales: 1-888-Go-Gyrus