



GyrusAim offers Accessibility to New Mexico Department of Transportation

New Mexico Department of Transportation

Employs 3,000 employees who operate in a statewide organization comprised of 6 districts. Subject to stringent safety and job related requirements, it is of paramount importance that the training of each employee is thoroughly managed and maintained. This effort must be managed from a central location with critical requirements and information readily available at even the most remote location. The Department recognized the need to convert from Gyrus' 3rd generation client/server LMS, Training Wizard to the more easily distributed and maintained 4th generation product GyrusAim. Vendor hosting was crucial as the Department's resources were stretched thin working in other areas critical to operations.

"GyrusAim and the staff behind the product have made it easy for us to distribute much needed training information to NMDOT employees anywhere in the state. The web based software is easy to deploy and maintain, and it is easy for our supervisors and training staff to use. Above all, now we can be sure that our employees are trained for the jobs and up to date with their required safety training."

Joaquin Nielson
State Training Manager

Departmental Needs

The real challenge of the project was how to meet the Department's growing need to delegate more responsibility to regional management for the compliance of their local employees. Regional management needed to balance training needs to meet increasingly demanding compliance requirements with operational costs and employee productivity. Their accountability to top management to strike this proper balance was becoming difficult to manage unless they had accurate realtime information as to the readiness of each employee.

Functionality

The flexibility of functionality of the GyrusAim LMS allows the Department to create a different user experience at all levels to ensure user adoption and the ability to perform their specific work-flow processes. The executive level experience provides easy access to critical compliance information and areas of concern. The regional manager experience drills to each manager's specific personnel, their needs, progress and allows the manager to direct their training. Training Department personnel receives full information as to the situation across the state, traditional training management capabilities and the competencies attendant to that training. Individual learners receive a basic "read out" of their situation alone where they may stay informed of their needs and accomplishments.



5400 Glenside Drive - Suite B
Henrico, VA 23228
1-888-GO-GYRUS

GYRUSAim *for the Best*

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GYRUS Approach

The project demonstrated GyrusAim's ability to serve well both commercial and governmental customers. The legacy training data conformed to a traditional corporate training model insufficient to meet current requirements. But by repurposing that data and building new information on GyrusAim's forward thinking "next practices" design, New Mexico Department of Transportation was able to meet the needs of a large State Agency and transform the experience of all involved so each could complete their training and compliance responsibilities.

New Mexico Department of Transportation is committed to developing accessible, connected, and sustainable multimodal opportunities for all citizens. They handle all activities related to the transportation infrastructure of New Mexico.

Website: <http://www.nmshtd.state.nm.us/>